ENABLE 2FA

WHY SET-UP 2FA?

Two-Factor Authentication (2FA) adds an extra layer of security to your Silver Bullion account.

When 2FA is enabled, you will also be asked to enter a one-time verification code sent to your mobile phone or generated by an authenticator app. This helps verify that it is you signing in. Even if someone knows your password, they cannot access your account without your verification code. Enabling 2FA greatly reduces the risk of unauthorised access to your account and helps protect your personal information and assets.

We strongly recommend enabling 2FA, as it is one of the simplest and most effective ways to keep your account secure.

CHOOSE YOUR 2FA METHOD

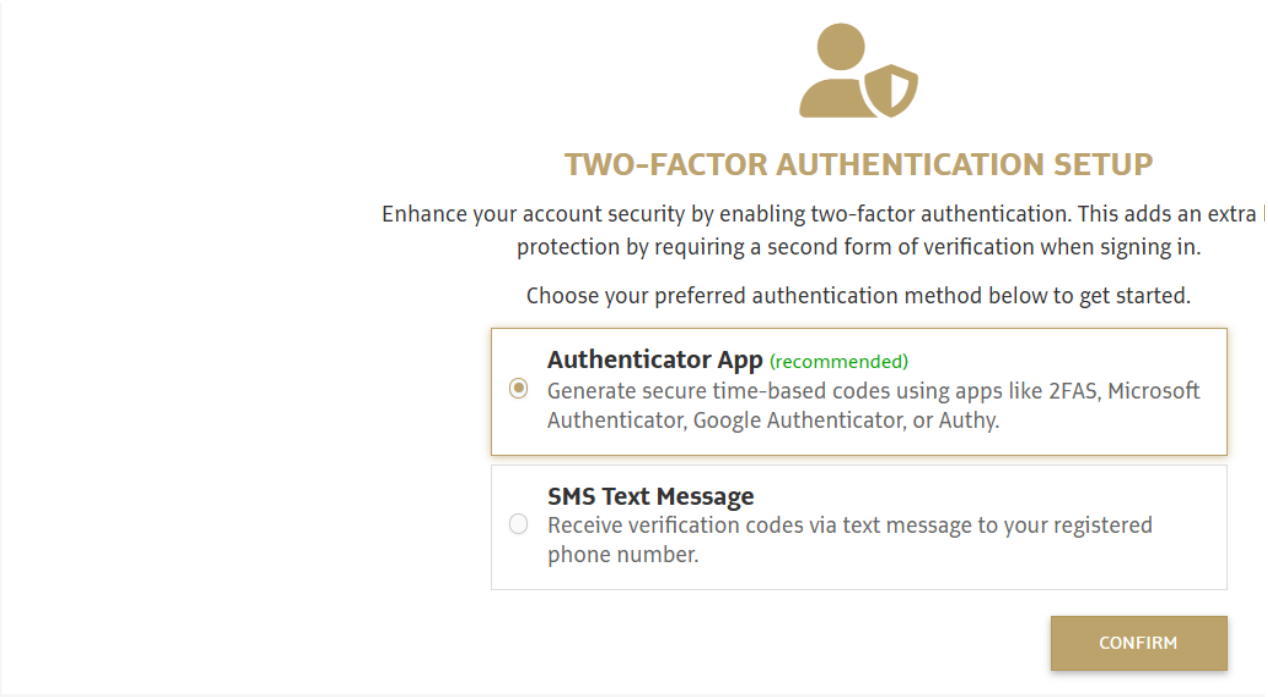
Authenticator Apps are recommended because they are more secure than SMS and continue to work even without an internet or mobile network connection. We recommend a trusted Time-based One-Time Password (TOTP) Authenticator app such as Google Authenticator and Microsoft Authenticator.

- I WANT TO ENABLE 2FA USING AUTHENTICATOR APP **(Recommended)**
- I WANT TO ENABLE 2FA USING SMS
- I WANT TO ENABLE 2FA USING PASSKEY **(Available from 24 August 2026)**
  - → HOW TO LOG IN WITH A PASSKEY

HOW TO ENABLE 2FA WITH AUTHENTICATOR APP

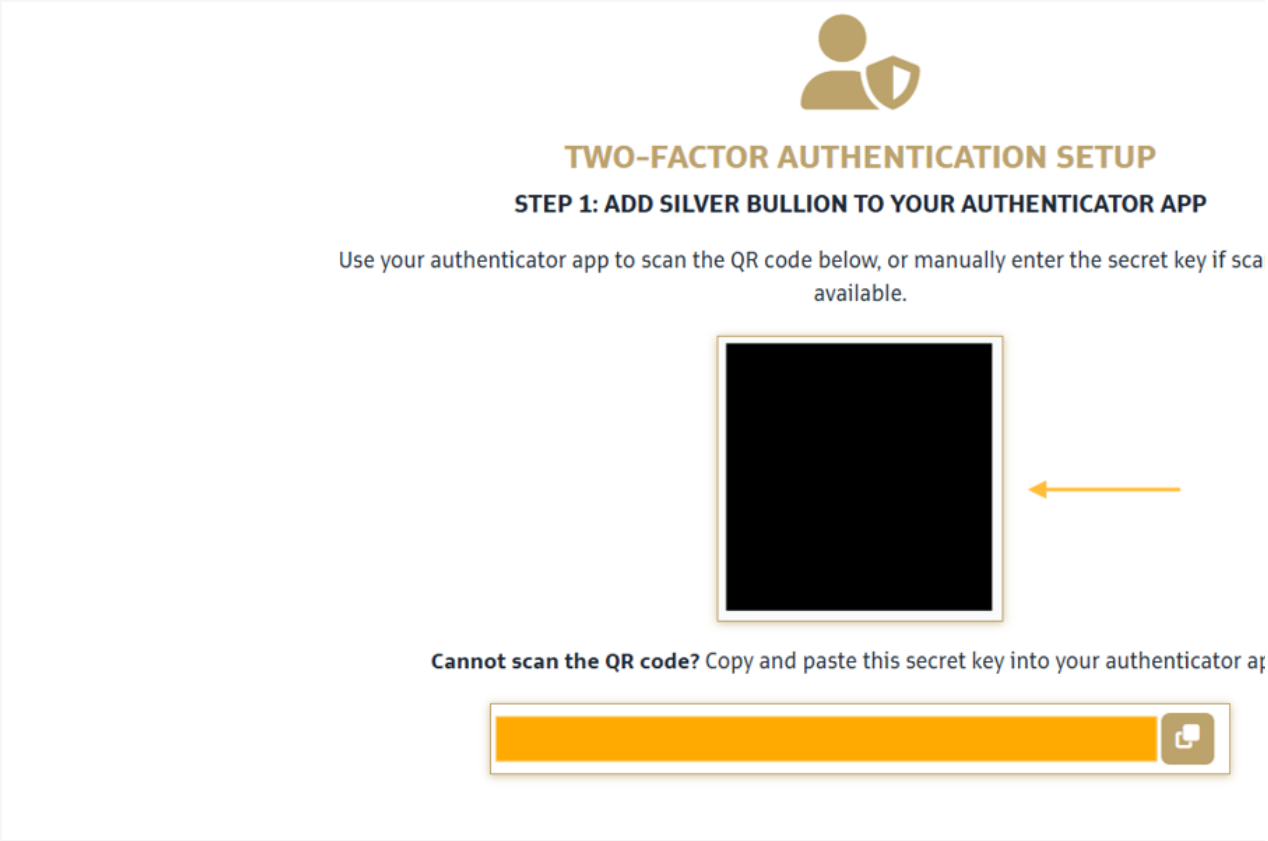
THE STEPS:

Step 1	Download your preferred Authenticator App. (**Note:** We recommend a trusted Time-based O Authenticator app such as Google Authenticator and Microsoft Authenticator).
Step 2	Visit our website at WWW.SILVERBULLION.COM.SG and Log-In with your Silver Bullion Accou
Step 3	As 2FA is required for all accounts, the 2FA Setup page will be displayed upon login. Select the **Authenticator App** option. Click **CONFIRM** to proceed to the next page.



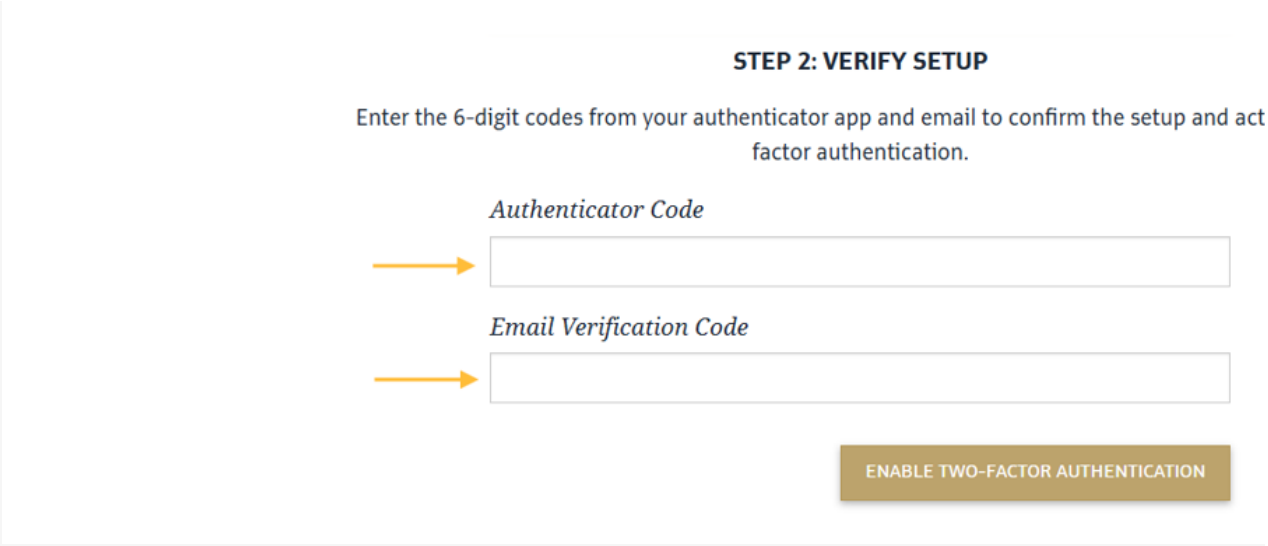
Step 4

A QR code and secret key will be displayed on the 2FA Setup page.
Open your Authenticator App and scan the QR code using the **Scan QR Code** or **Add Acco**
If you cannot scan the QR code, choose **Enter Setup Key** (or **Enter Key Manually**) and en

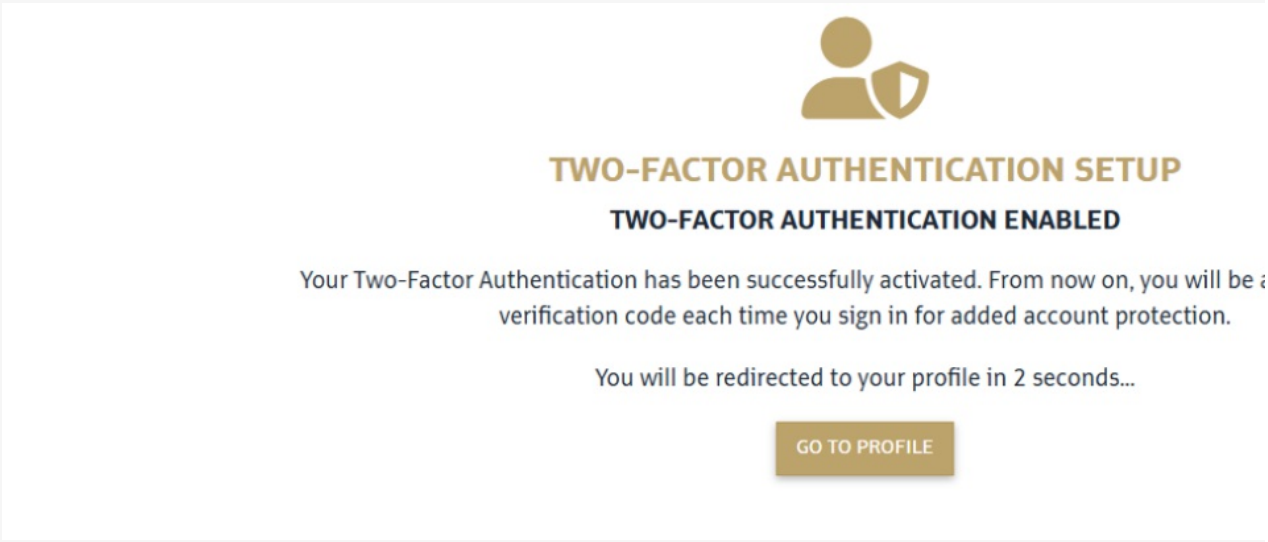


Step 5

On the same page, enter the six-digit code generated by your Authenticator App into the **Auth**
enter the verification code sent to your registered email address into the **Email Verification C**



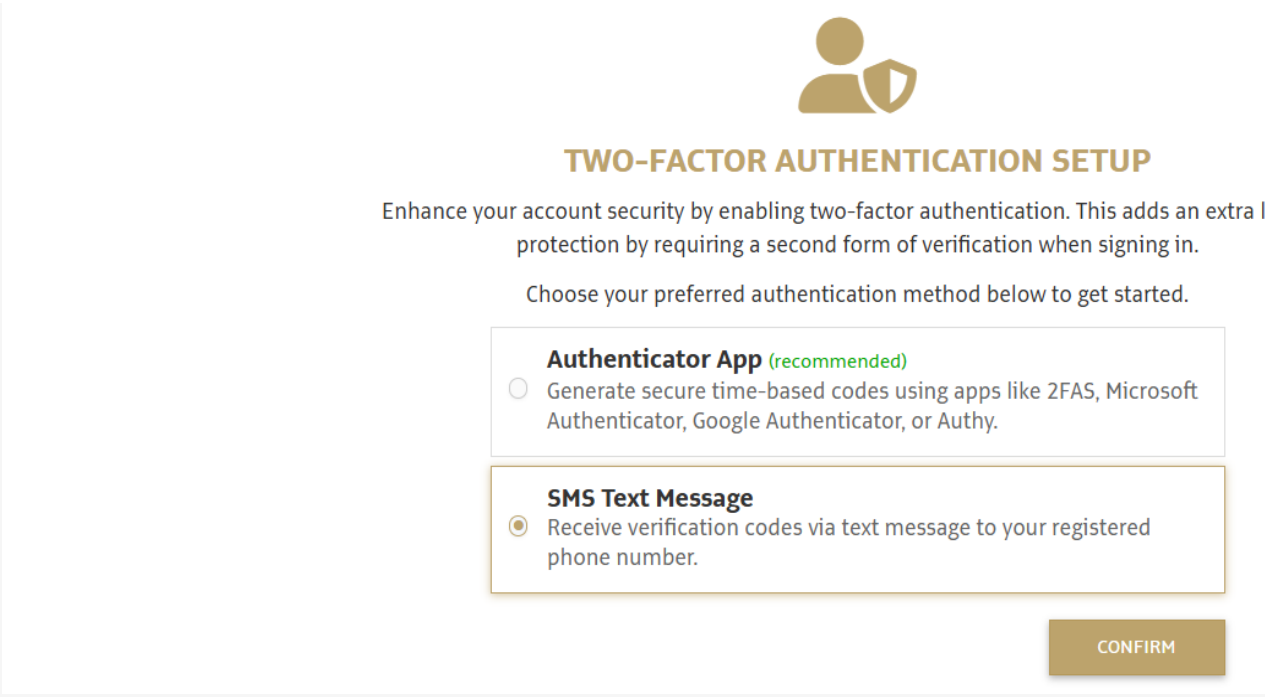
Step 6 When you are done, click **ENABLE TWO-FACTOR AUTHENTICATION**.



HOW TO ENABLE 2FA WITH SMS

THE STEPS:

Step 1	Visit our website at WWW.SILVERBULLION.COM.SG and Log-In with your Silver Bullion Accou
Step 2	As 2FA is required for all accounts, the 2FA Setup page will be displayed upon login. Select the **SMS Text Message** option. Click **CONFIRM** to proceed to the next page.

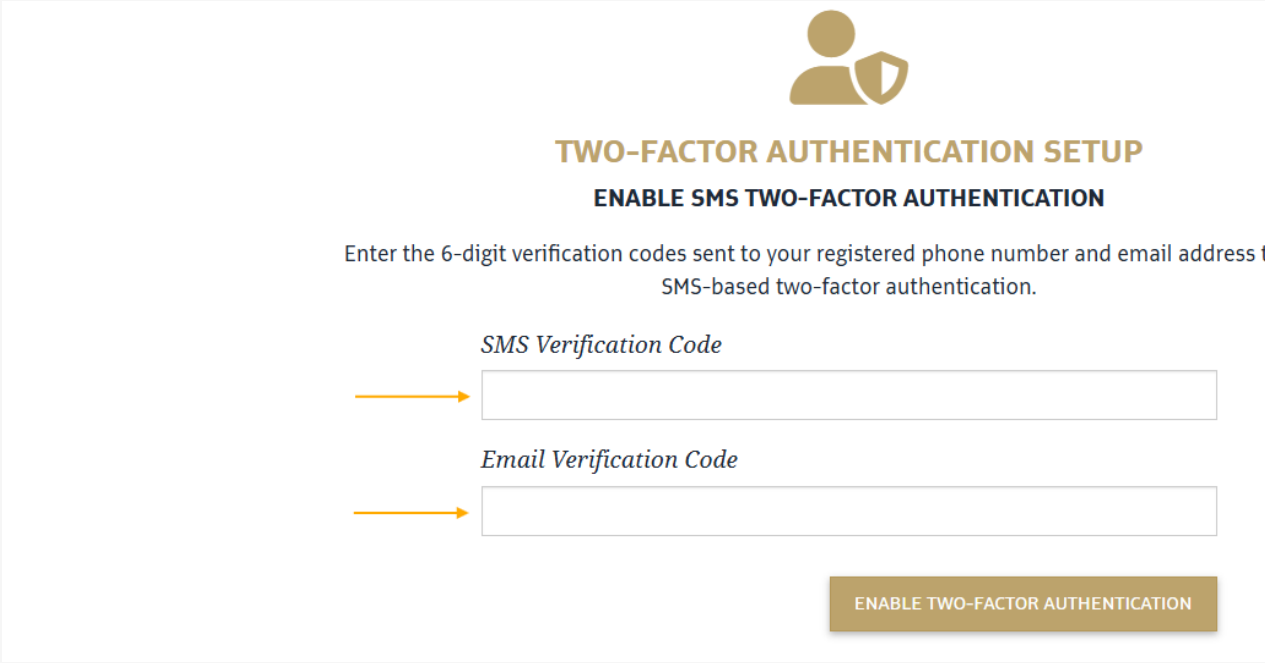


Step 3

A verification code will be sent to your registered mobile phone. If you do not receive the SMS recommend using an Authenticator App instead.

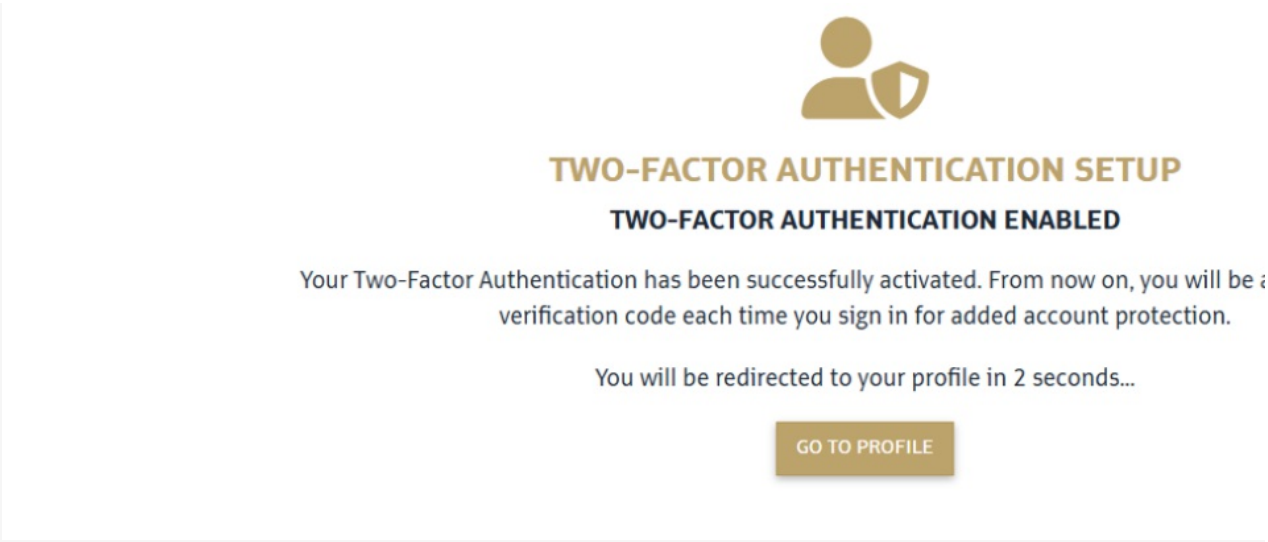
Step 4

Enter the SMS verification code into the **SMS Verification Code** field. Then, enter the verific registered email address into the **Email Verification Code** field.



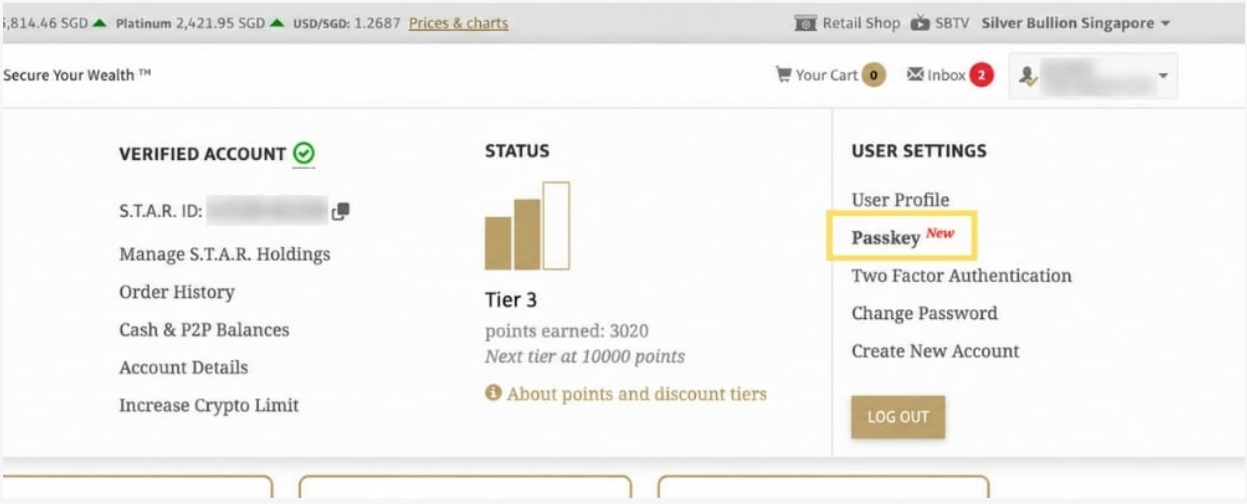
Step 5

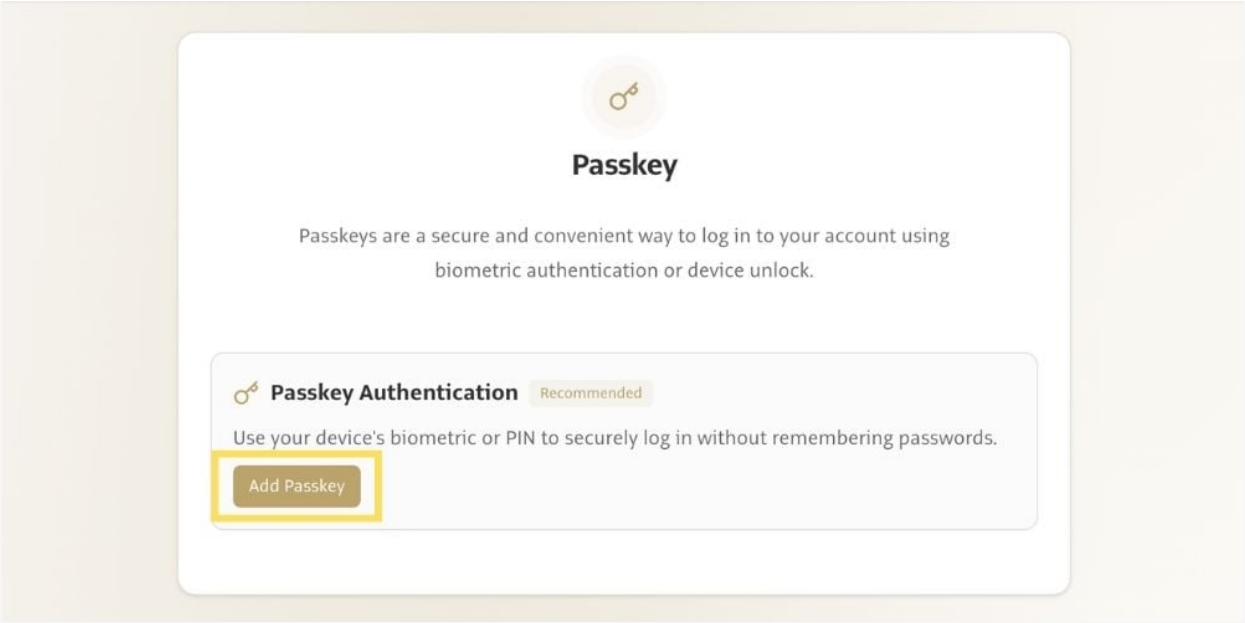
When you are done, click **ENABLE TWO-FACTOR AUTHENTICATION**.



HOW TO ENABLE 2FA WITH PASSKEY

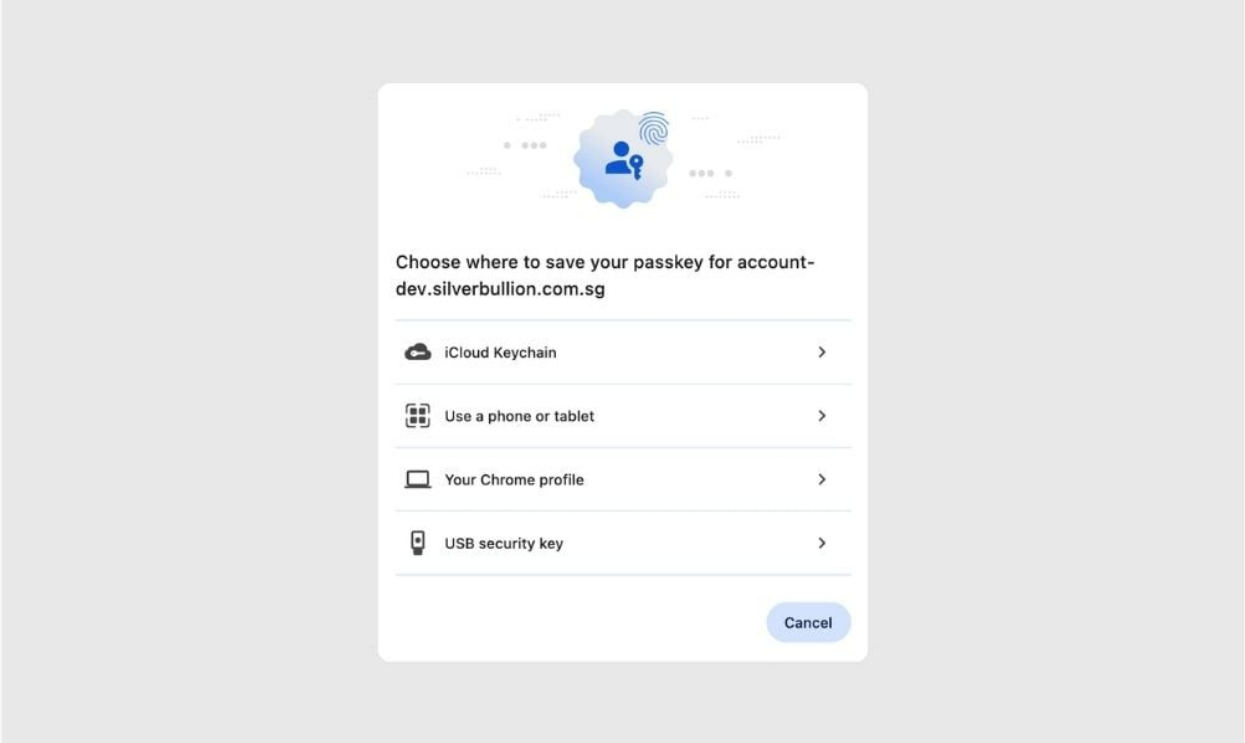
THE STEPS:

Step 1	Visit our website at WWW.SILVERBULLION.COM.SG and Log-In with your Silver Bullion Account.
Step 2	Click on your **PROFILE** (top right corner of the page), then select **PASSKEY.** 
Step 3	Under **Passkey Authentication**, select **ADD PASSKEY**.



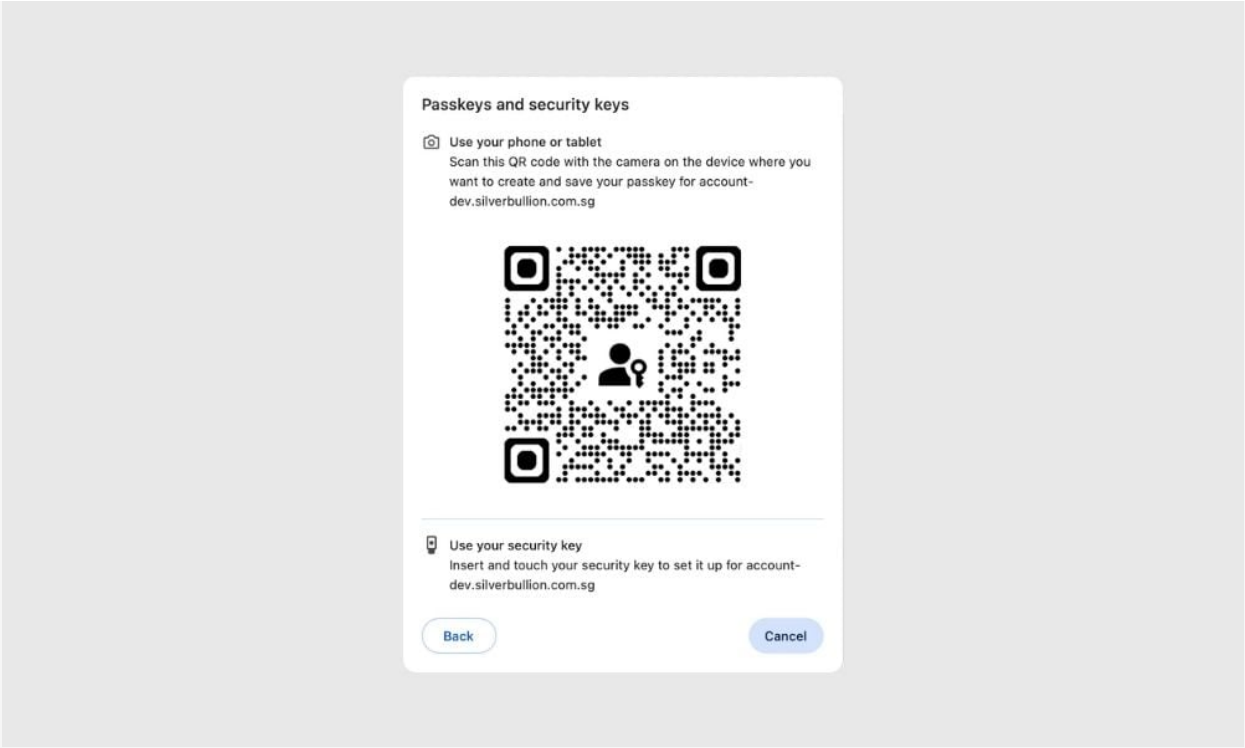
Step 4

Choose where you would like to save your passkey. The options and instructions displayed may vary depending on your device, browser and operating system.



Step 5

Follow the instructions displayed by your device or browser to create and save your passkey. If you select **Use a phone or tablet**, scan the QR code using the camera on the device where you want to save the passkey. Then, follow the instructions displayed on that device.



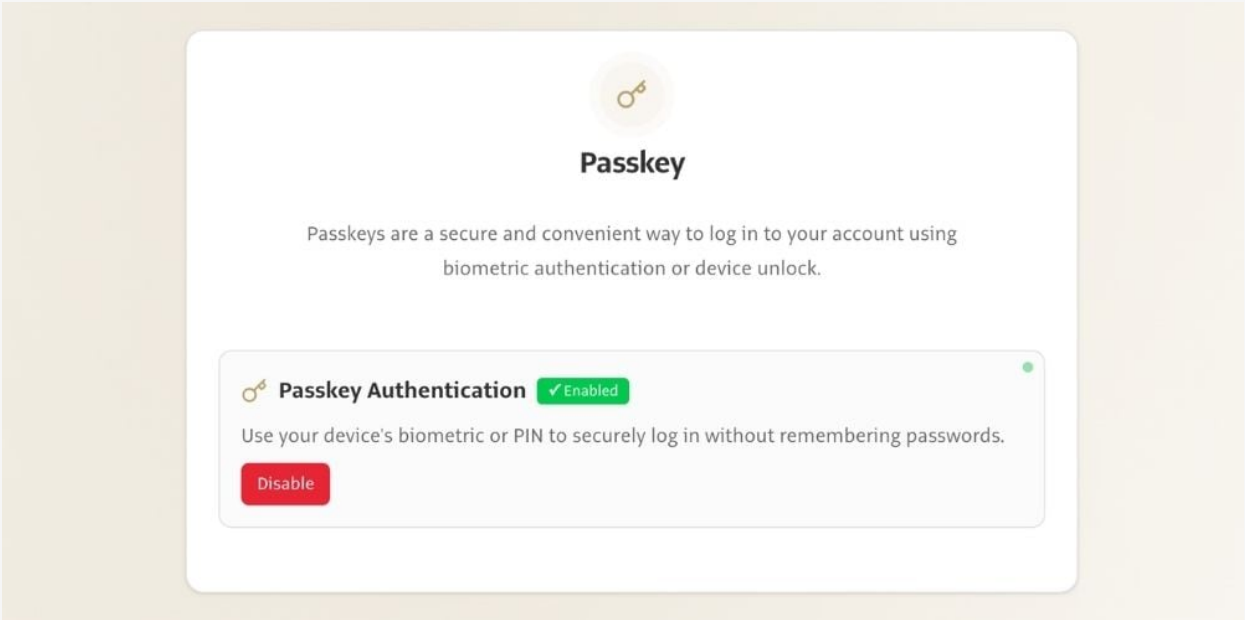
Step 6

Verify your identity using your device's fingerprint recognition, facial recognition, PIN, screen lock or compatible security key. The available verification methods may vary depending on your device, browser and operating system.

Step 7

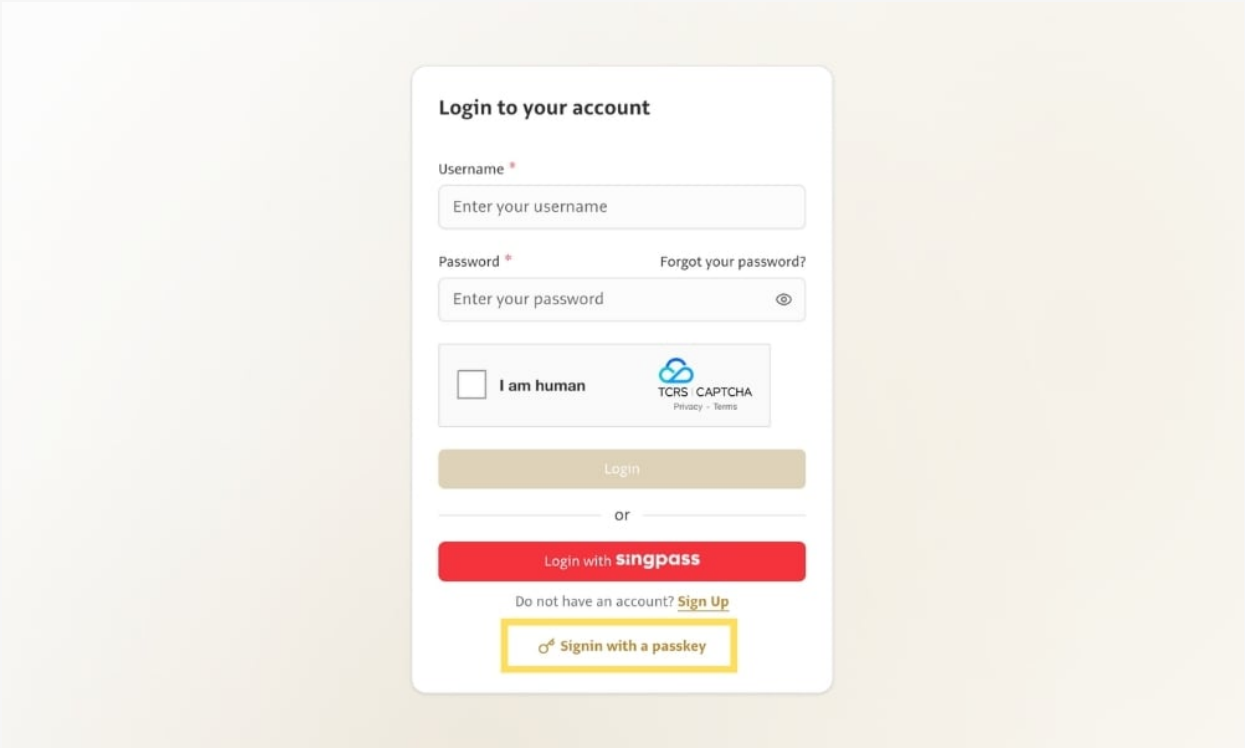
Once the setup is complete, **Passkey Authentication** will display **ENABLED**.

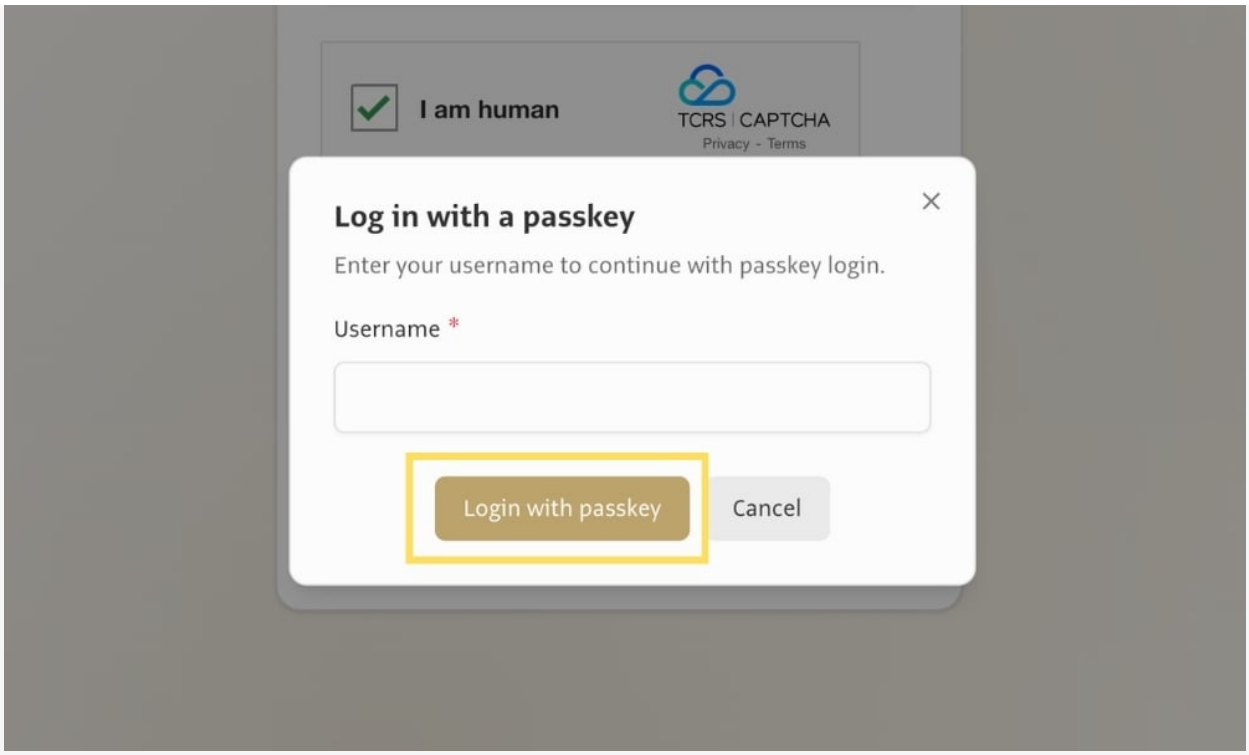
Pro-tip: Only create and save a passkey on a personal or trusted device. Do not save a passkey on a shared or public device.



HOW TO LOG IN WITH A PASSKEY

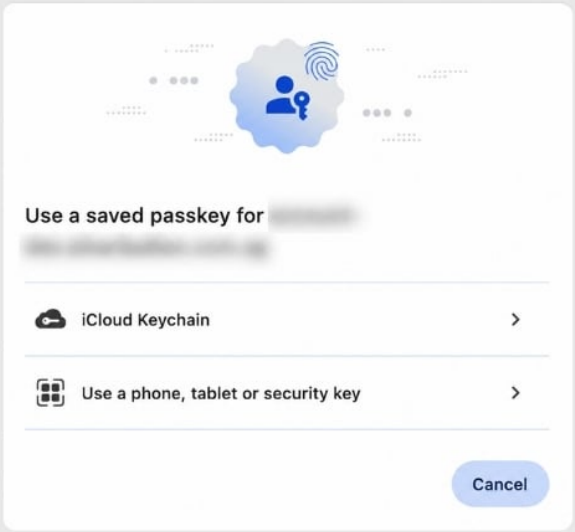
THE STEPS:

Step 1	Visit our website at WWW.ACCOUNT.SILVERBULLION.COM.SG to log in to your Silver Bullion Account.
Step 2	On the login page, select **SIGNIN WITH A PASSKEY**. **Pro-tip:** You will be prompted to tick the **I am human** checkbox to proceed. 
Step 3	Enter your username, then select **LOGIN WITH PASSKEY.**



Step 4

Choose where your passkey is saved. The options and instructions displayed may vary depending on your device, browser, operating system and where your passkey is saved.



Step 5

Follow the instructions displayed by your device or browser to verify your identity. If you select **Use a phone or tablet**, scan the QR code using the camera on the device where you want to save the passkey. Then, follow the instructions displayed on that device.



Step 6	Once your identity has been successfully verified, you will be logged in to your Silver Bullion Account.

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).