WITHDRAW BULLION FROM STORAGE

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).

WITHDRAWING PARCELS FROM S.T.A.R. STORAGE

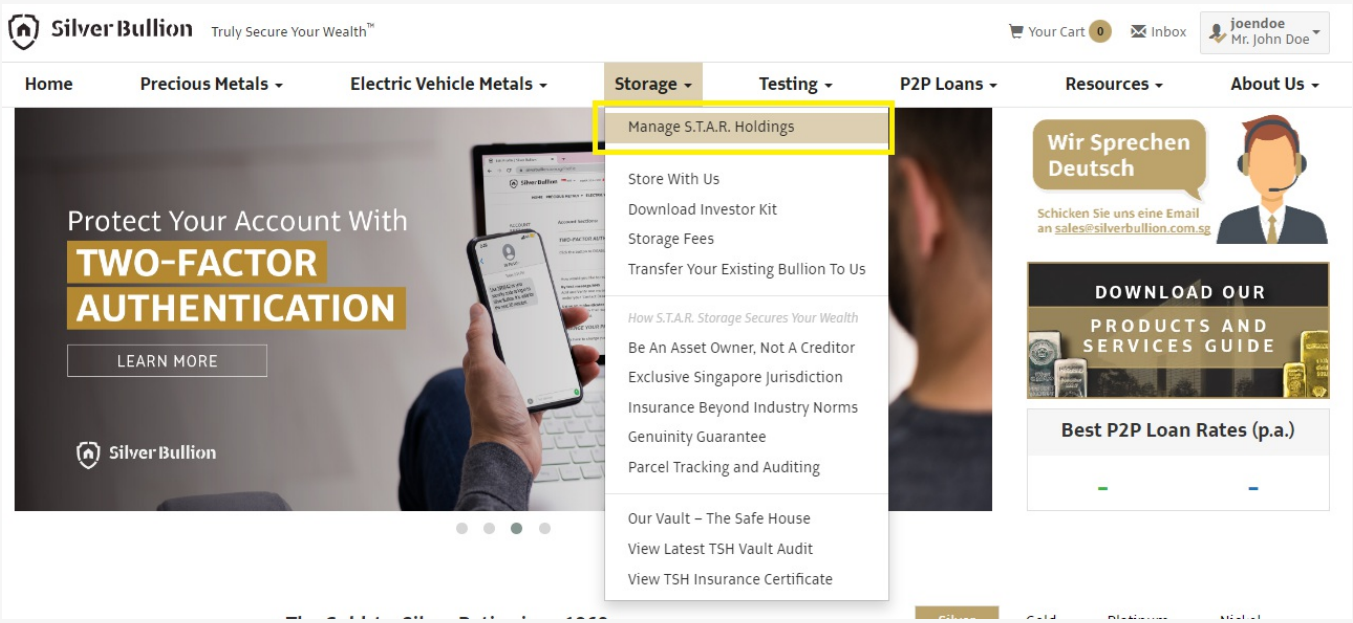
THE STEPS:

Step 1

Visit our website at **WWW.SILVERBULLION.COM.SG** and Log-In with your Silver Bullion Account.

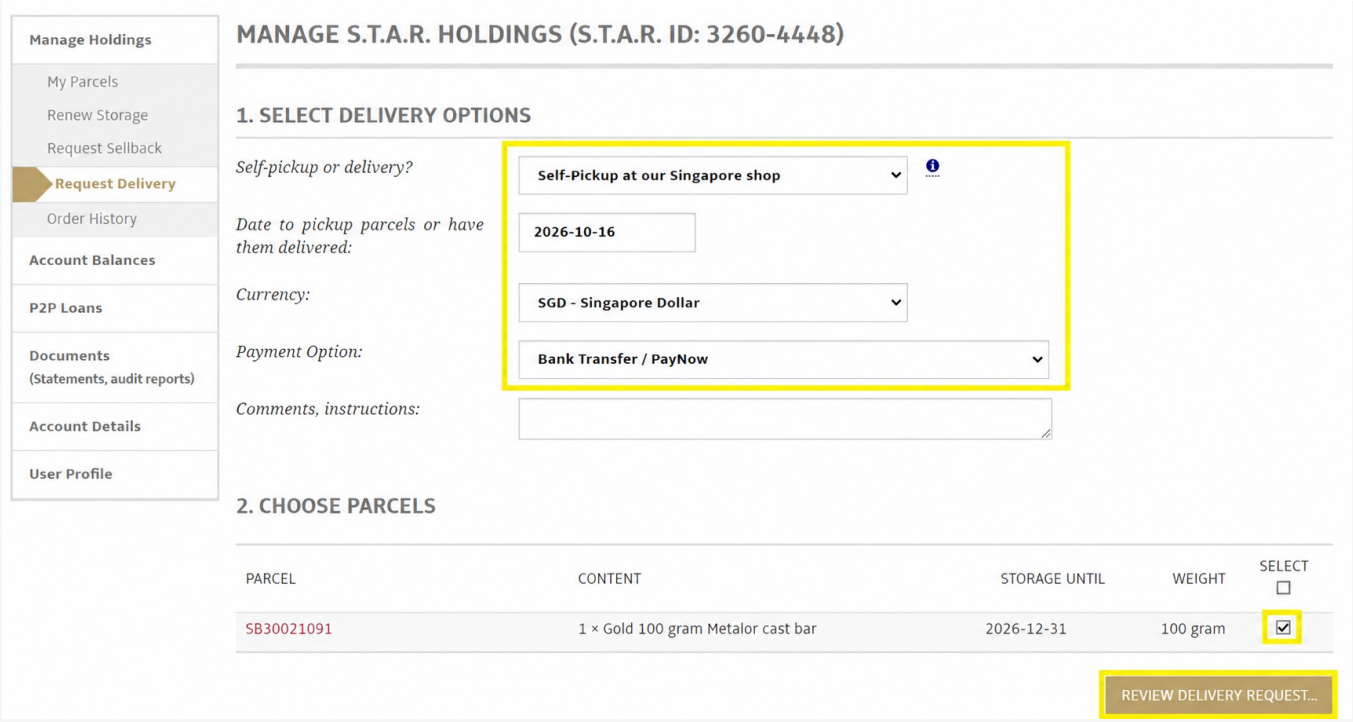
Step 2

Click on the **STORAGE > MANAGE S.T.A.R. HOLDINGS** tab to view your parcel list.



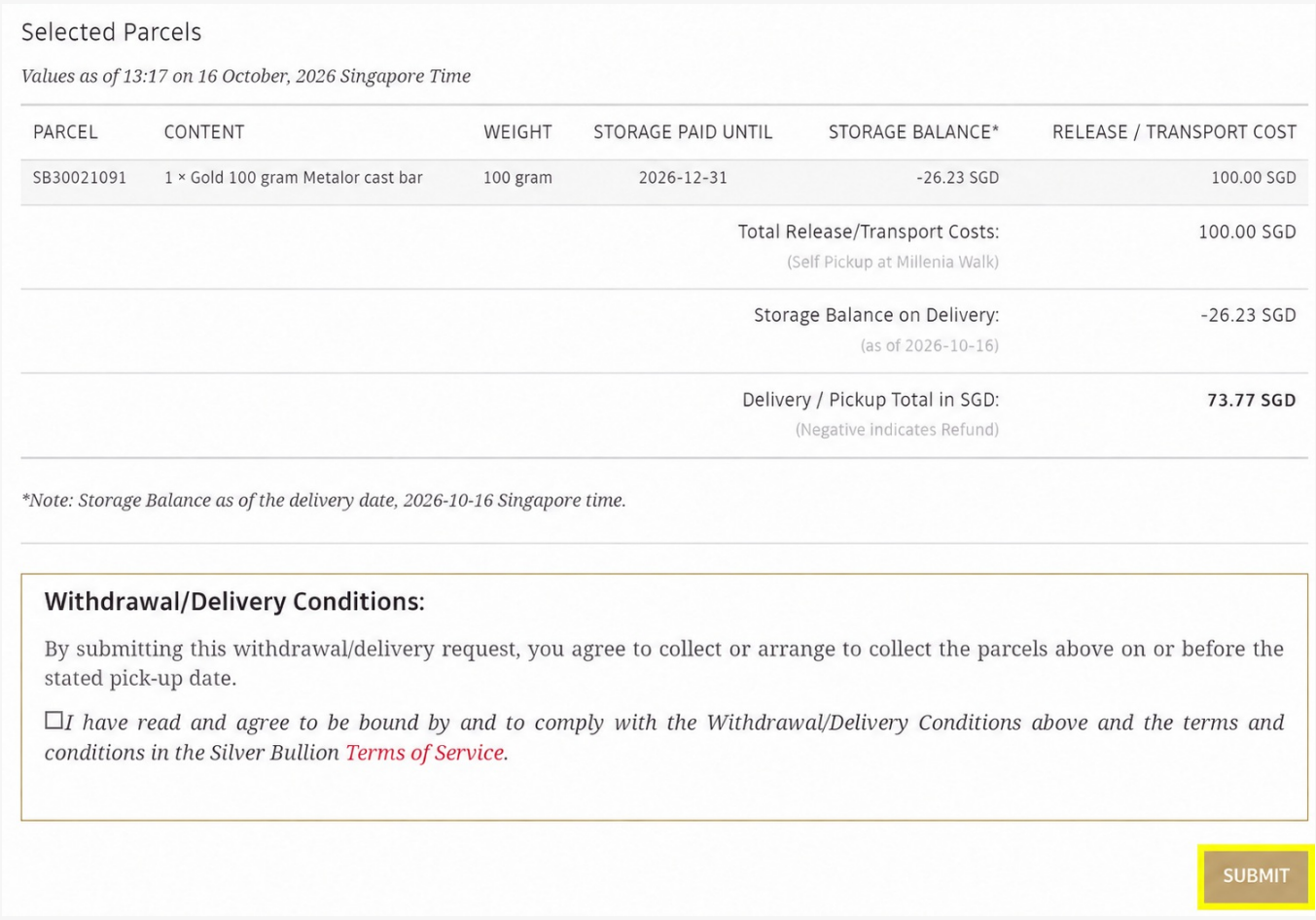
Step 3

Click on **REQUEST DELIVERY** on the sidebar and specify the pick-up/delivery location, pick-up/delivery location date, etc. Select the parcels your wish to withdraw from storage and click **REVIEW DELIVER REQUEST**.



Step 4

Review your parcel withdrawal details and click **SUBMIT** to confirm your parcel withdrawal request. Screenshots are provided for guidance only and may not reflect current fees. For current parcel withdrawal fees, please refer to the Schedule of Charges.



Step 5

Your Parcel Withdrawal Request is now confirmed. You will also receive a withdrawal confirmation in your registered e-mail or in your Secure Notification inbox in your Silver Bullion Account.

You are required to collect/pick-up the parcels on the pick-up date specified.