LINK OTHER ACCOUNTS

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).

WHAT IS THE BENEFIT OF THE MULTI-ACCOUNT FEATURE?

The Multi-Account Feature allows you to consolidate all of your Silver Bullion Accounts under a single username and password, making it easier to manage your accounts as you don't need to remember and set up different user names, passwords, and two-factor authentication when logging into the Silver Bullion website.

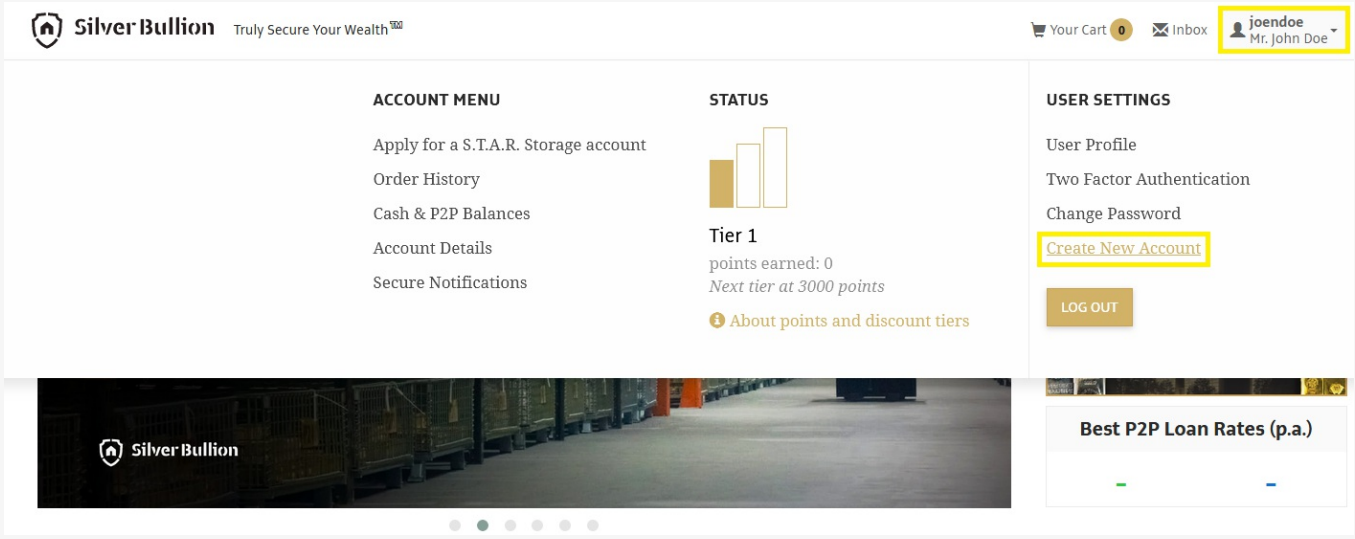
This feature also allows you to consolidate all emails or notifications into a single email address.

If you already have 2 or more accounts and wish to consolidate them into a single username and password, you may follow this ACCOUNT LINKING GUIDE.

THE STEPS:

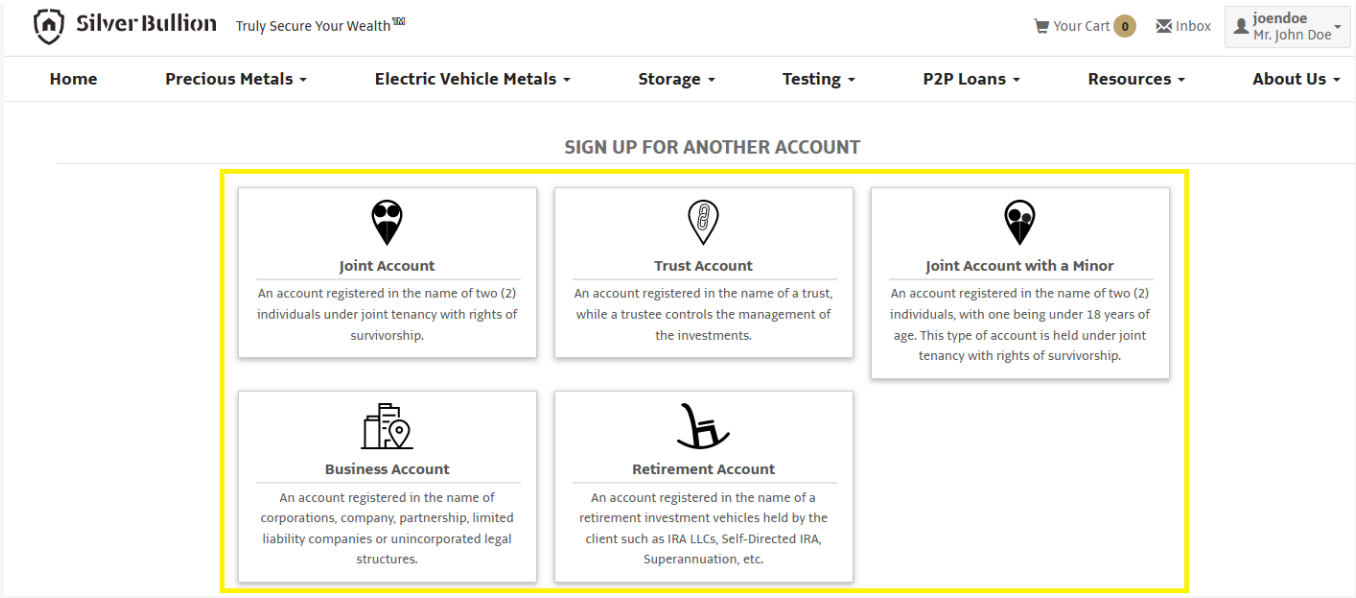
Step 1

Log-in to your account and click on your **PROFILE** (top right corner of the page), then select **CREATE NEW ACCOUNT** under the User Settings column.



Step 2

Select the type of account you wish to open. Learn more about the types of accounts HERE.



Step 3

Complete the new account opening process by following these guides:

Opening a Personal Account? Click **HERE**.

Opening a Joint Account? Click **HERE**.

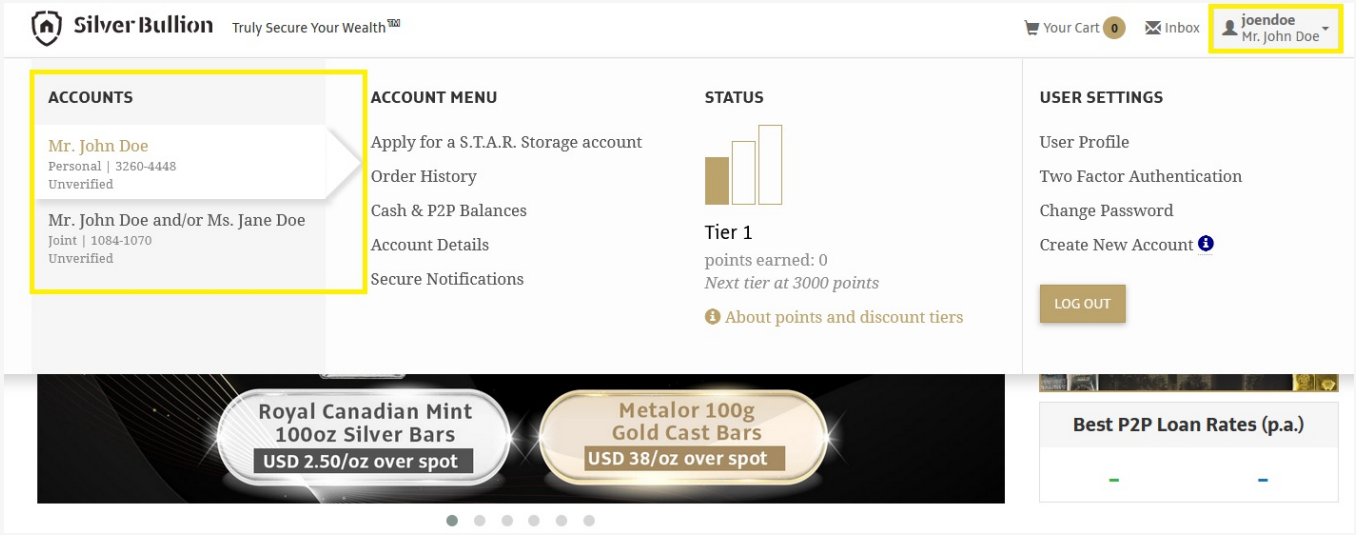
Opening a Business/Company Account? Click **HERE**.

Opening a Trust Account? Click **HERE**.

Opening an IRA or Superannuation Account? Click **HERE**.

Step 4

Once a new account has been created under the current log-in, you can easily switch between accounts through the **PROFILE>ACCOUNTS** section of the main page.



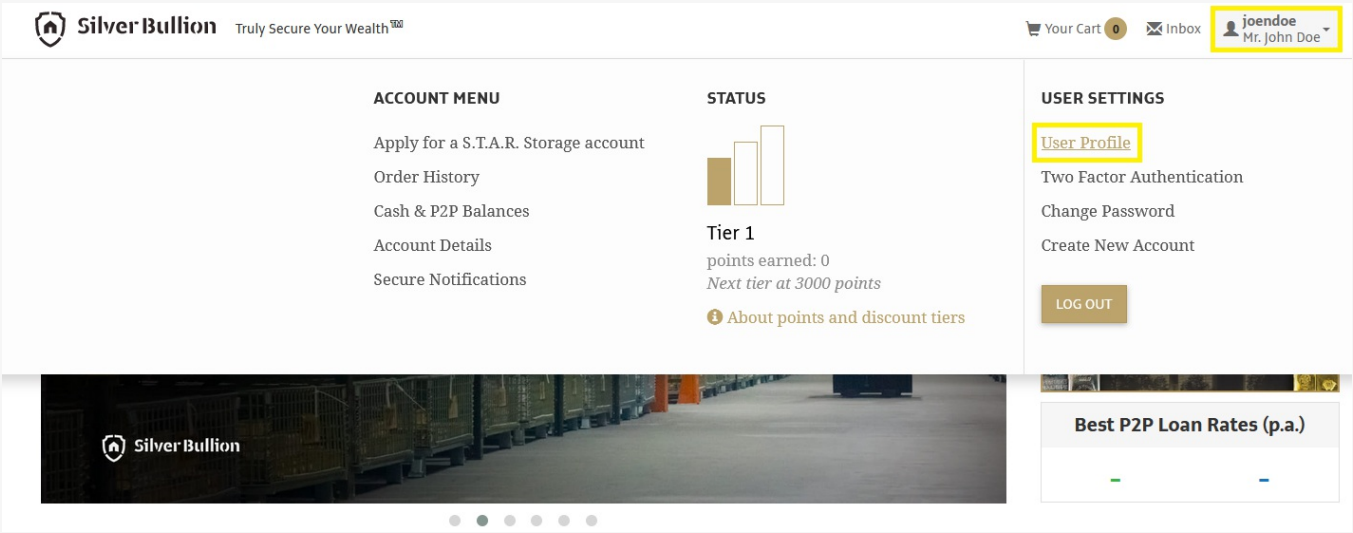
If you already have 2 or more accounts and wish to consolidate them into a single username and password, you can follow the steps below.

ACCOUNT LINKING STEPS:

Step 1

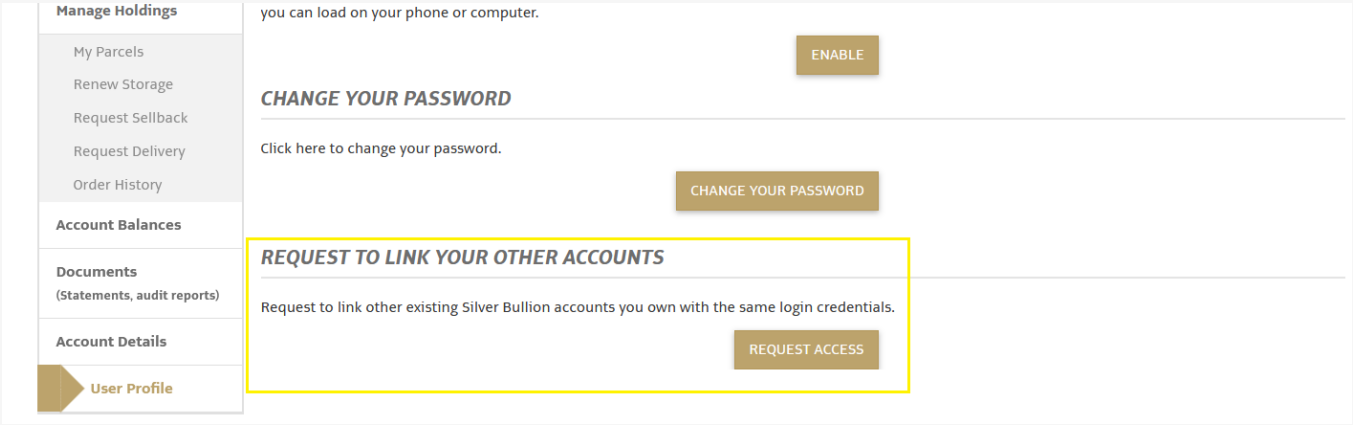
Log-in to your account and click on your **PROFILE** (top right corner of the page), then select **USER PROFILE** under the User Settings column.

Pro-Tip: In the interest of security, you are required to set up two-factor authentication (2FA) to complete the account linking process.



Step 2

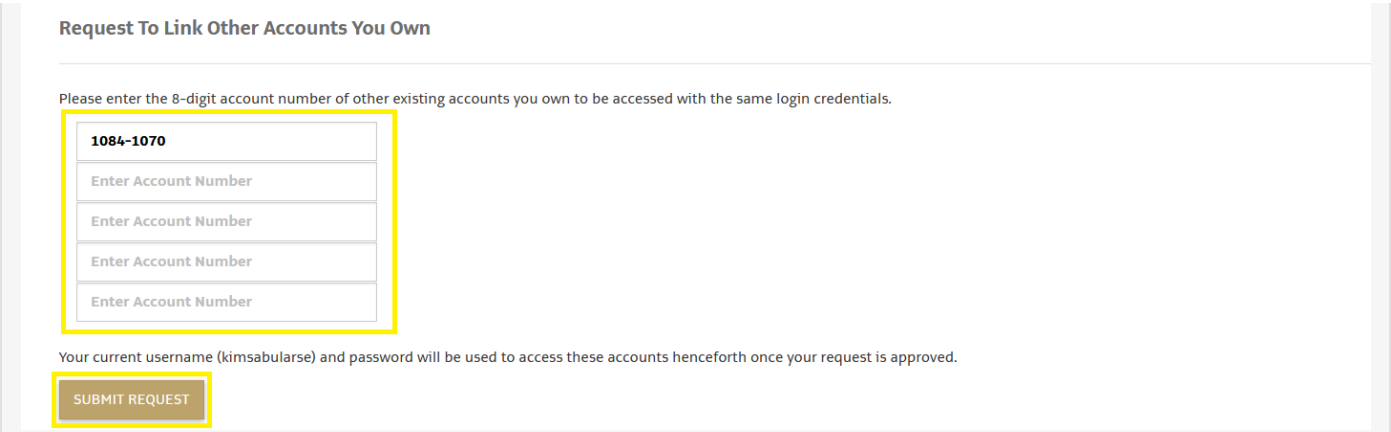
Under your User Profile page, scroll down to the **REQUEST TO LINK YOUR OTHER ACCOUNT** section and click on the **REQUEST ACCESS** button.



Step 3

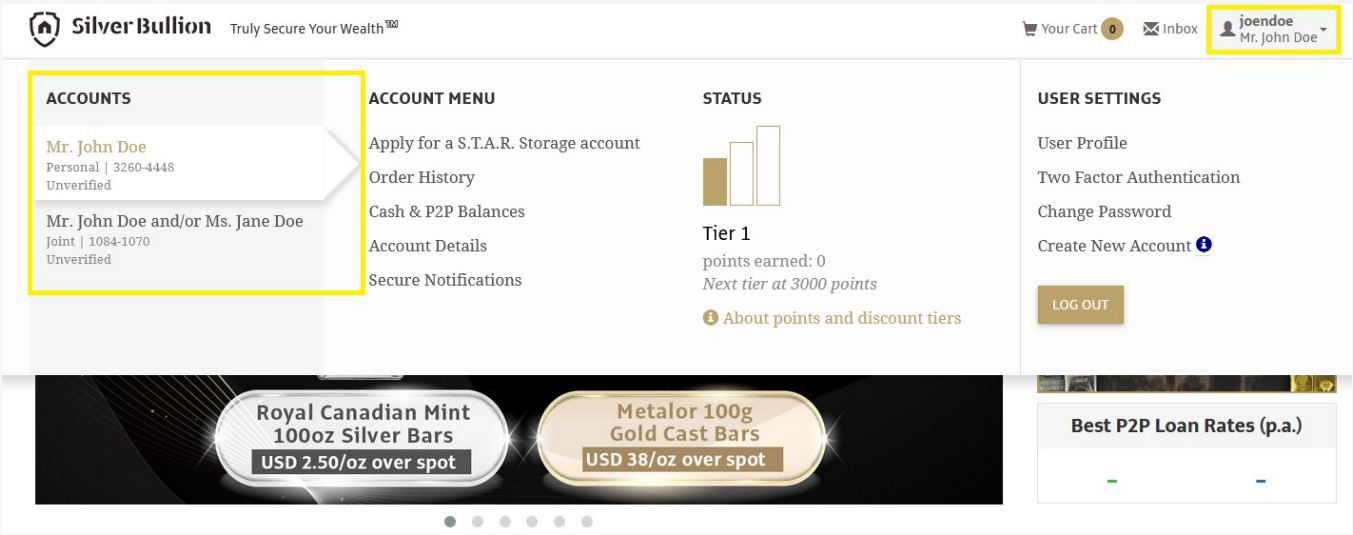
Enter the 8-digit **S.T.A.R. ID** (e.g., 1234-5678) of the Silver Bullion Account(s) you wish to link to your current log-in, then click **SUBMIT REQUEST**.

Pro-Tip: You can find your Silver Bullion Account's S.T.A.R. ID by logging into your Silver Bullion Account and going to your **PROFILE** (top right corner of the page) **> ACCOUNT MENU**.



Step 4

Once your account linking request has been approved by our team, the linked account will become available in your **PROFILE,** and you can then easily switch between these accounts through the **PROFILE>ACCOUNTS** section of the main page.



WHAT HAPPENS NEXT?

If you create a new Silver Bullion Account under the current log-in, the created account will automatically be linked to your current logged-in account. You can easily switch between accounts through the **PROFILE** section of the main page.

If you are linking existing accounts, our team will review your account linking request to ensure that you are authorized to link the accounts. We will notify you via e-mail or secure notification once our review is complete.

HOW DO I REVOKE ACCESS TO ACCOUNTS?

Access to accounts can be revoked by the Authorized Administrator of such an account. Contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).