OPEN A PERSONAL ACCOUNT

A Personal Account is registered in the name of one individual.
Opening a Silver Bullion Account is free and can be completed online. This guide will take you through the registration process step by step.

BEFORE YOU BEGIN

Please make sure that you meet the requirements for opening a Personal Account. You must be:

- At least 18 years old
- Not Bankrupt
- Not a Citizen/Resident of a Restricted Country

WHY OPEN A PERSONAL ACCOUNT?

With a Silver Bullion Personal Account, you can:

- Buy and sell precious metals
- Manage your transactions under your own name through your Silver Bullion Account
- Place orders and arrange for personal collection at Silver Bullion's Retail Shop or Office at The Reserve
- Apply to be a S.T.A.R. Verified Account to access additional services such as S.T.A.R. Storage and P2P services.

IS A PERSONAL ACCOUNT RIGHT FOR ME?

A Personal Account is suitable if the account and purchases will be for you as an individual.
If the account will be held jointly with another person, or on behalf of a company, trust or retirement structure, you should select the appropriate account type instead.

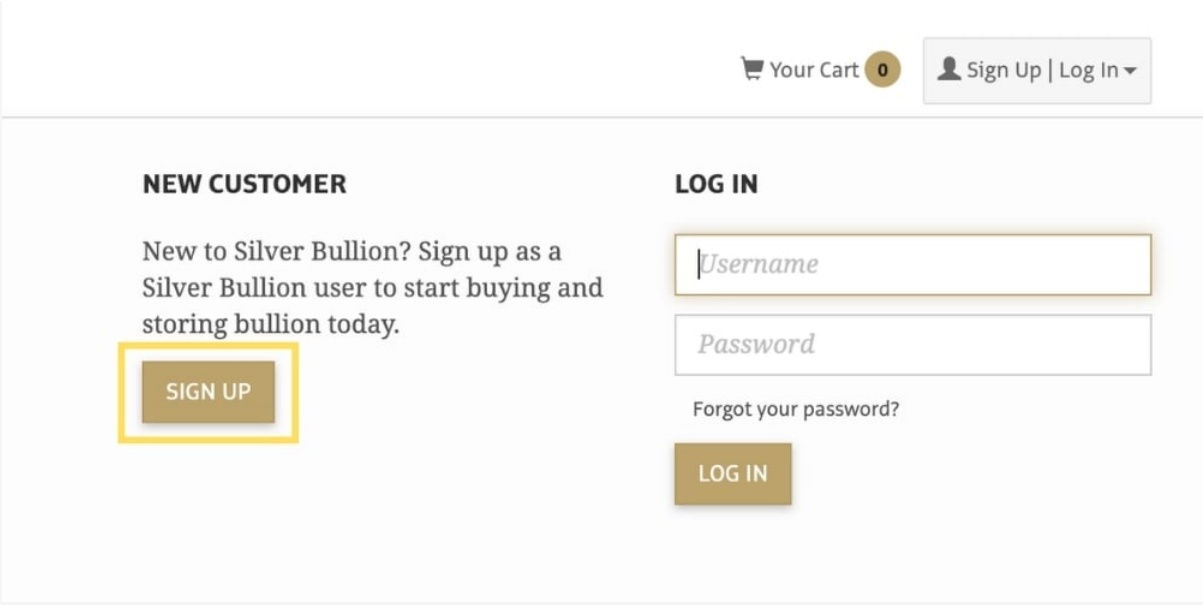
ALREADY HAVE A SILVER BULLION ACCOUNT?

If you already have an existing account and would like to create an additional account, please refer to the **Multi-Account Guide** instead. [**Learn More**]

GETTING STARTED

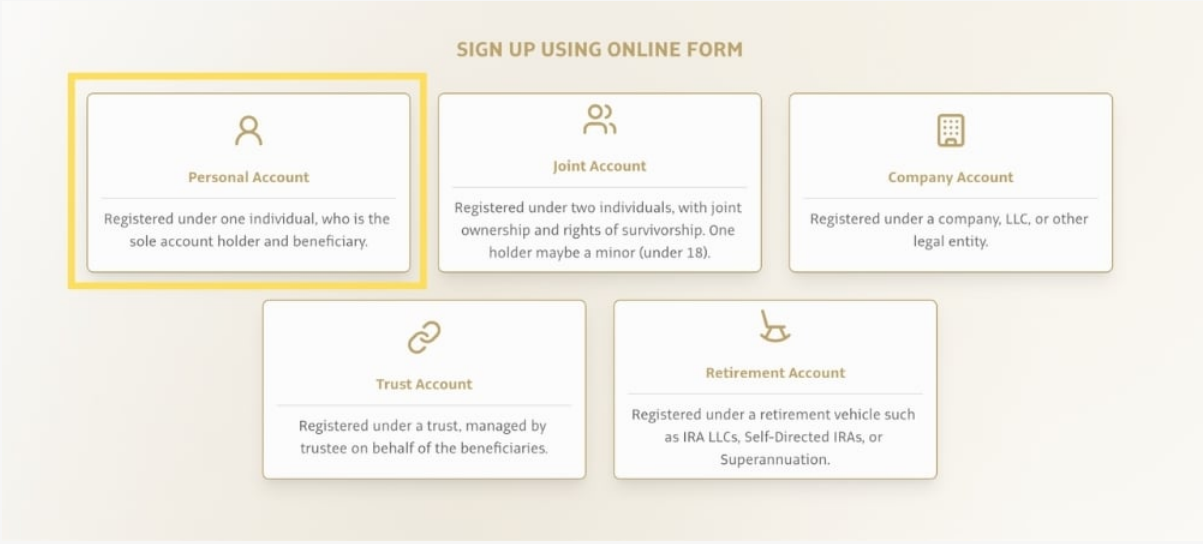
Step 1
REGISTER FOR AN ACCOUNT

Go to the Silver Bullion Singapore Website: https://www.silverbullion.com.sg/
Select **Sign Up | Log** in in the top-right corner, then select **Sign Up** under **New Customer**.



Step 2
SELECT PERSONAL ACCOUNT

Under **Sign Up Using Online Form**, select **Personal Account**. A Personal Account is intended for a single individual.
(Note: If the previous sign-up page appears, select **Personal Account** to continue to the new registration form.)



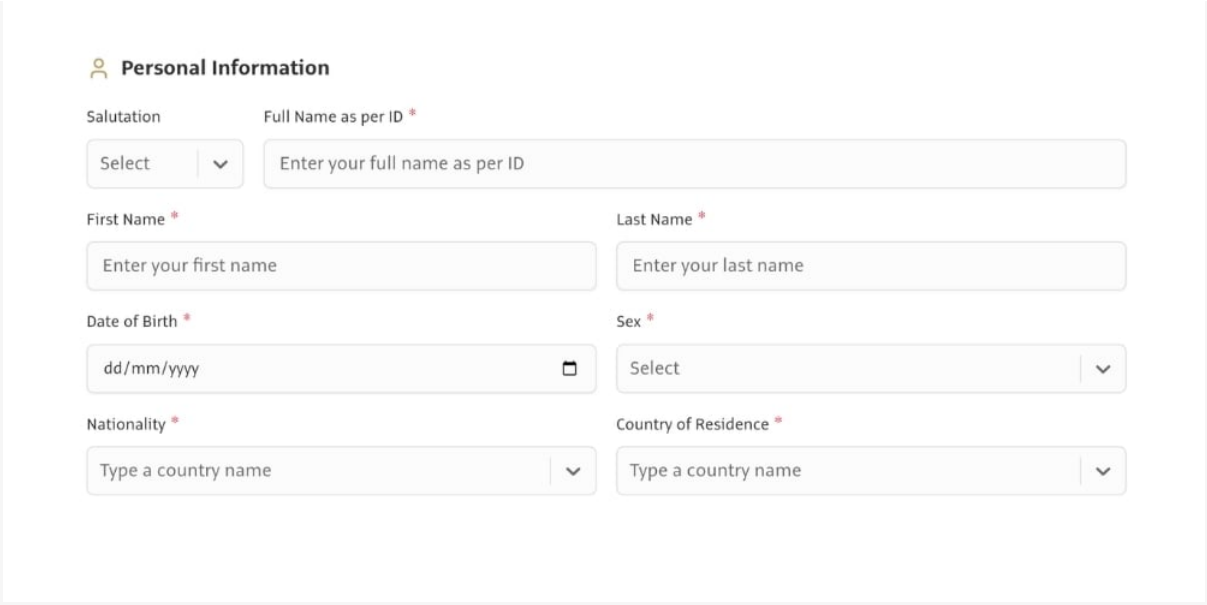
Step 3

COMPLETE YOUR ACCOUNT REGISTRATION

The registration form is divided into a few sections. Complete each section using accurate and up-to-date information.

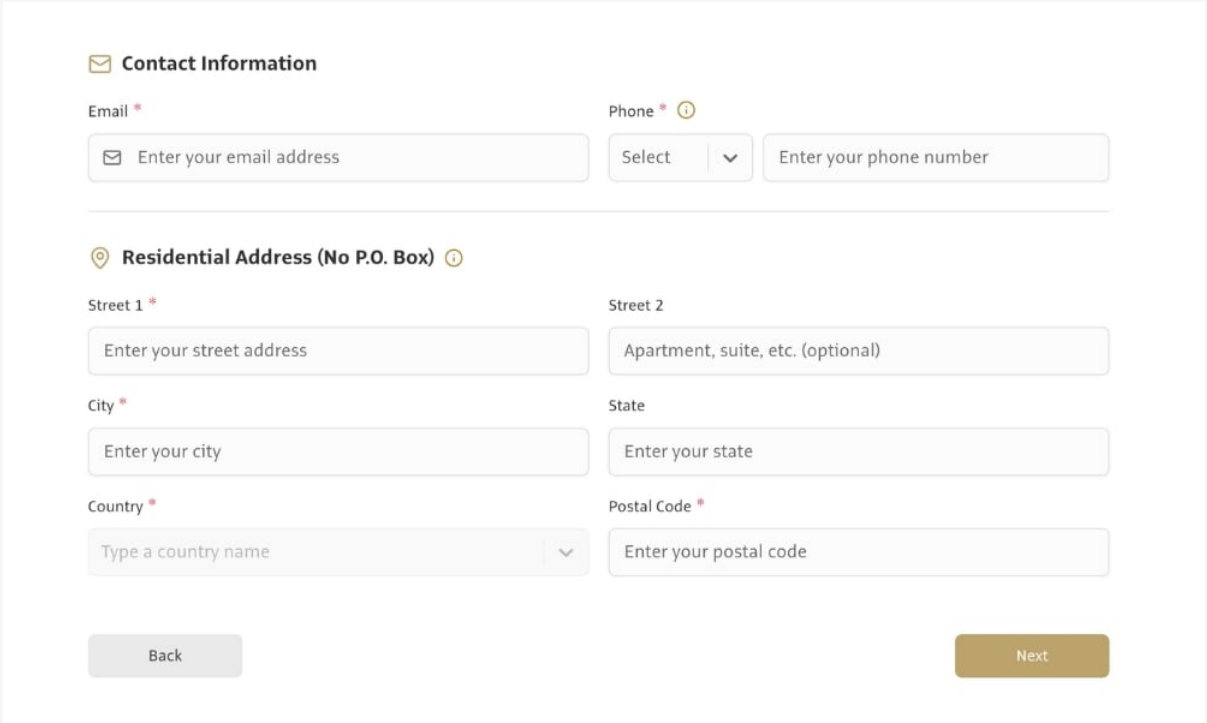
A - PERSONAL INFORMATION

Enter your full name exactly as it appears on your identity document, followed by the other personal information requested on the form.
 Important: Double-check your name and personal details before continuing. Silver Bullion requires information provided during account registration to be complete and accurate.



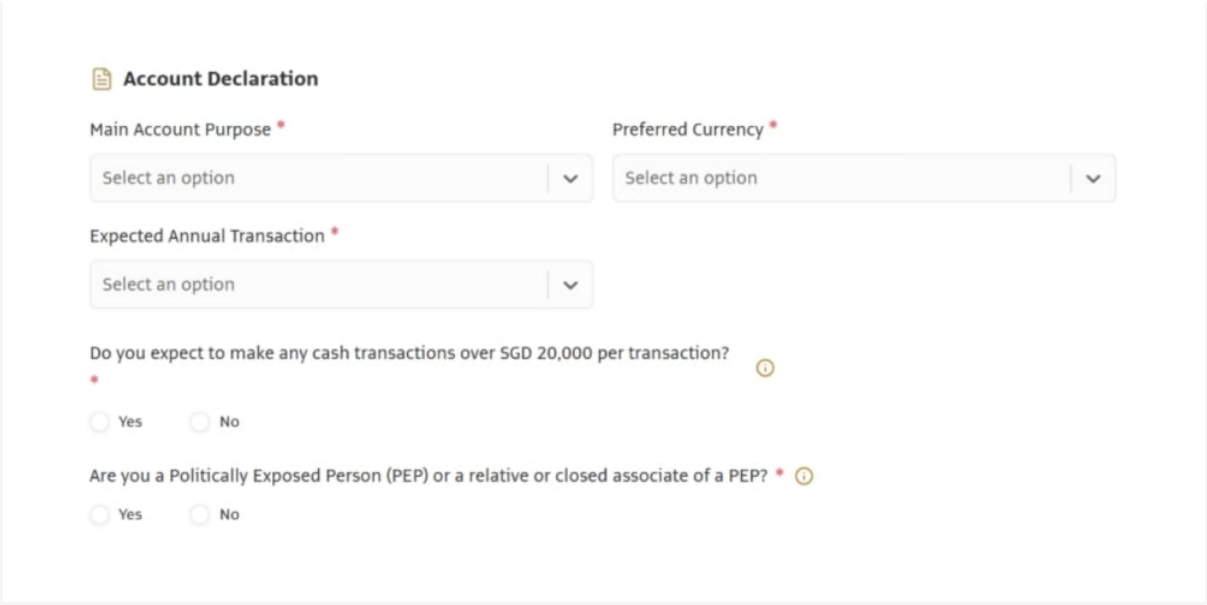
B - CONTACT INFORMATION

Complete the contact information section with your currency contact details and residential address.
Please ensure that your email address and phone number are entered correctly, as this may be used for account communications and security verification.
Important: Your phone number must match your country of residence. A phone number from a different country may not be accepted. Please be advised that P.O. Box is not acceptable for an address.



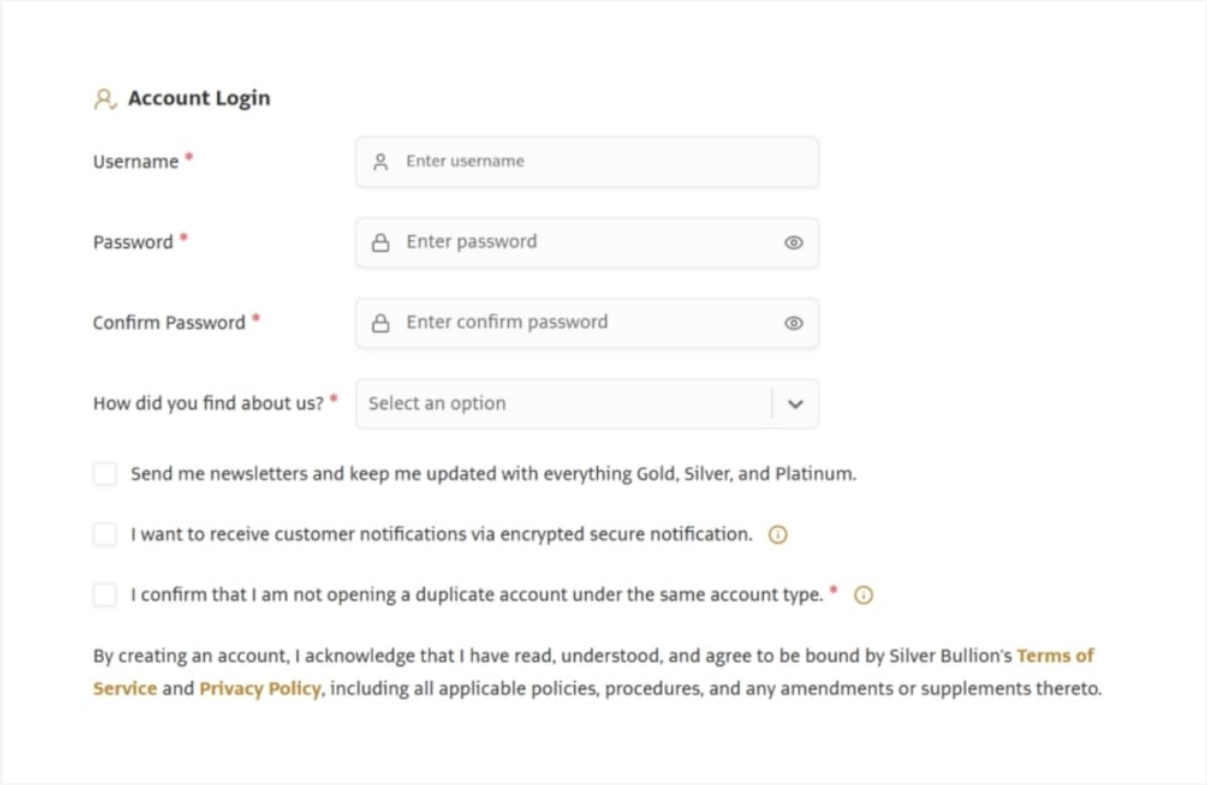
C - COMPLETE YOUR DECLARATION

As part of our due diligence measures, we need to understand more information about you and the purpose of creating the account.



D - CREATE YOUR LOGIN CREDENTIALS

Create a unique username and password for your Silver Bullion Account.
 Important: Choose your username carefully. Your username cannot be changed after your account has been created. In addition, please use a secure password that you do not use for other accounts.



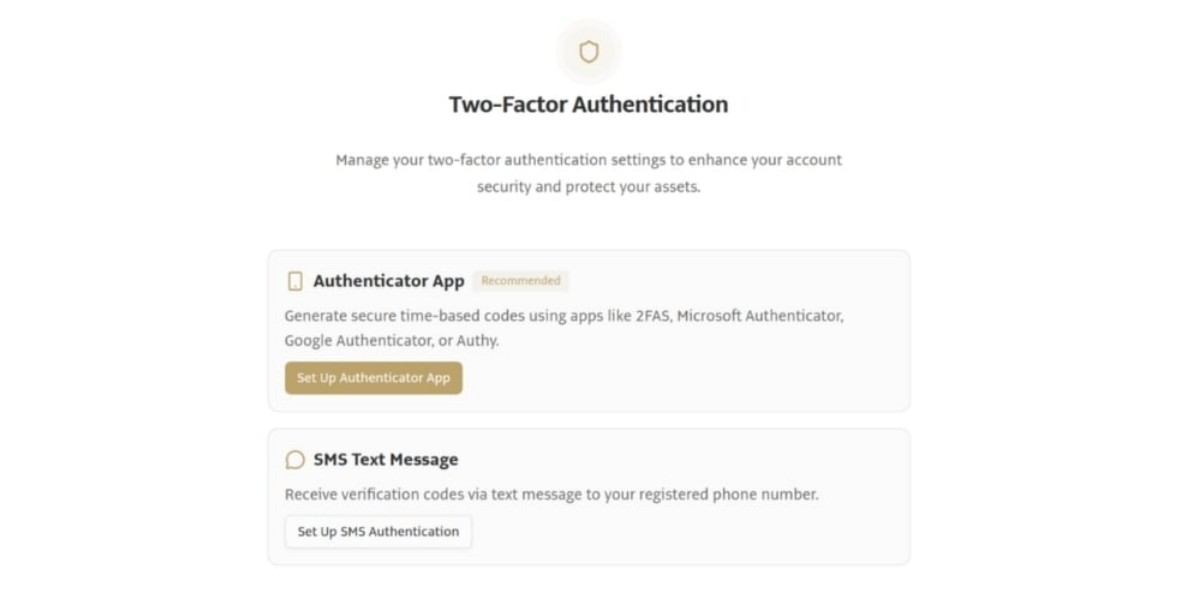
E - ADDITIONAL INFORMATION

Depending on your registration, you may be asked to provide additional information such as your Source of Funds and Source of Wealth.

Step 4

SET UP TWO-FACTOR AUTHENTICATION (2FA)

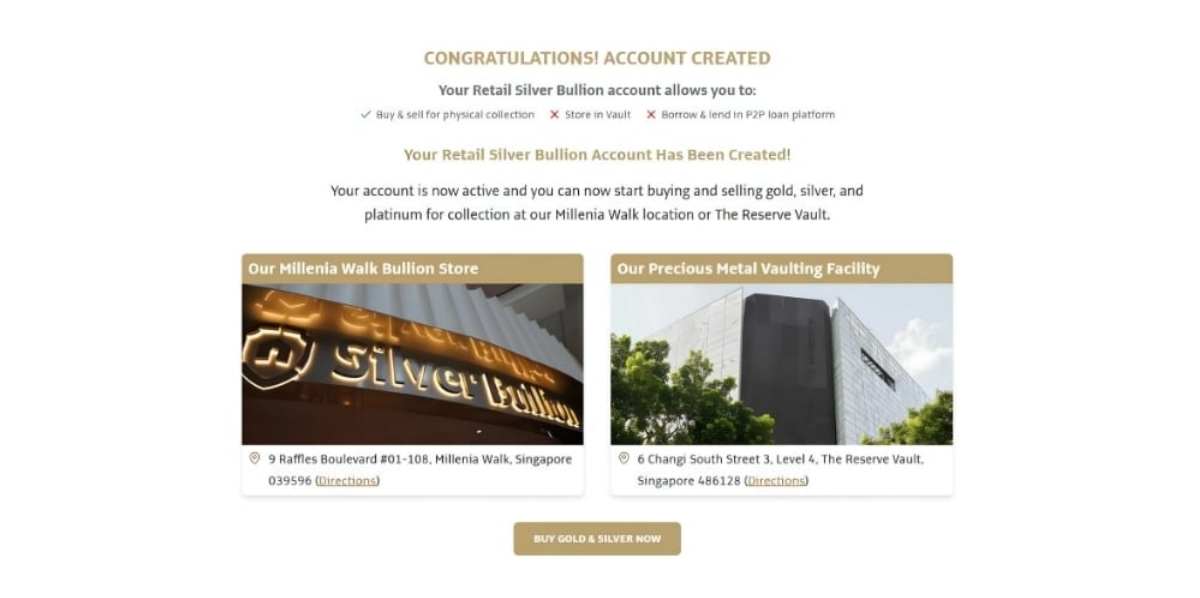
After completing your registration, you will be required to set up Two-Factor Authentication (2FA). 2FA provides an additional layer of security for your Silver Bullion Account. For a detailed guide on how to set up 2FA, please refer to the Enable 2FA Guide. [**Learn More**]



Step 5

SUCCESS! TRY TO LOG IN AGAIN

Once you have successfully completed the registration process and the required 2FA set up, your Silver Bullion Account is ready to be used. You can now log in using the username and the password you have created.



WHAT'S NEXT?

START BUYING AND SELLING YOUR PRECIOUS METALS

With a Silver Bullion Personal Account, you can start buying and selling precious metals for orders up to SGD 20,000.

UPGRADE YOUR PERSONAL ACCOUNT TO BE S.T.A.R. VERIFIED

If you would like to access the full range of S.T.A.R. Storage features, you will need to upgrade your Personal Account to be S.T.A.R. Verified.
A verified S.T.A.R. Storage Account is required for services including:

- Secure and Insured Storage
- Request for a Transfer-in of Your Existing Metals
- Invest in S.T.A.R. Grams
- Unlock Cryptocurrency Payment Method
- Access P2P Services

NEED ASSISTANCE?

Contact our Customer Service Team!
If you have any questions or need assistance regarding onboarding, please reach out to us at cs@silverbullion.com.sg or call us +65 6011 0448 / +65 6100 3040.